### **Grid Solutions**

# Software 20 For P645 End-of-Manufacturing Notice

Excerpt from GE Publication Number: GER-4922

Issued: 12th January 2022

Copyright © 2022 General Electric

## **Background**

GE Grid Solutions is committed to customer care and the support of our products. As part of this commitment, GE strives to design high quality products, provide knowledge-based support, and to communicate the availability of new features or products as well as the pending discontinuation of manufacturing for older products or design variants.

GE Grid Solutions is discontinuing the manufacture and sale of **Software 20 for P645**. This notice does not apply to any other model not explicitly listed.

#### **Last-Time Buy Window**

Please plan the purchase of any additional or spare devices that you feel you may need. Orders should be placed prior to the last order date shown. **Orders will be fulfilled based upon availability** and products typically ship within three months of the last order date. Requests for delayed shipments must be agreed with our factories prior to order acceptance.

PRODUCT	LAST ORDER DATE	ALTERNATIVE
P645 Software 20	31st July 2023	Software 22 Hardware P

#### **Support**

GE's warranty provision is unaffected by this End-of-Manufacturing Notification. After the published last order date elapses, a repair service follows for products no longer under warranty subject to material availability that includes repairing failed components or modules, but not to providing advanced replacements or a new product or module as a replacement or spare.

Customers should contact GE if they need further information concerning the level of service that is provided on a per product basis.

#### **For Additional Information**

If we can provide assistance with migration to new products, please contact us for help. Advice and assistance are also available via: <a href="http://www.gegridsolutions.com/contact.htm?loc=3">http://www.gegridsolutions.com/contact.htm?loc=3</a> or <a href="http://www.gegridsolutions.com/multilin">http://www.gegridsolutions.com/multilin</a>

GE Grid Solutions 1